VETERANS AFFAIRS VIRTUAL MEDICAL CENTER (VA-VMC)

USING TECHNOLOGY TO PROVIDE ACCESSIBLE HEALTHCARE SERVICES TO VETERANS

The Veterans Affairs (VA) Virtual Medical Center (VMC) is a persistent online virtual world accessible to Providers, Veterans, and their family members. It provides Veteran patients access to validated medical materials and resources, improving accessibility to healthcare information by connecting healthcare professionals and patients in a truly collaborative environment. Additionally, it provides VA Providers access to specialized medical reference materials and offers them a venue to communicate and collaborate in compelling new ways.

The VA-VMC provides two-way, real-time communication and support through virtual meetings, scheduled events, conferences, and Virtual Medical Assistants. Cybraries, Education Centers, and kiosks allow users to easily access a huge library of VA services, education, training, research, and wellness information. This simulated medical center improves accessibility, offers convenience of care, and meets the growing demand for affordable healthcare services for U.S. Veterans who may be located anywhere in the world.

Key Features

- Wide Range of Clinical and Non-Clinical Environments
- Content Management System
- Scheduled Meetings
- Massively Multiplayer
- Conferences and Events
- Customizable Avatars
- Instructor Tools
- Social Communication Tools
- Browser-Based (No Install)

